



Noregon Systems Product Bulletin (XP) #01- 2011

January 27th, 2011

To: All Noregon Systems Authorized Distributors, Resellers and VARS

From: Greg Reimmuth -Vice President of Sales and Marketing

RE: #31134 Downgrade to Windows XP Operating System

Microsoft now requires both Dell and Panasonic to install the Windows 7 operating system standard on new computers and has discontinued offering a downgrade to the XP operating system as an option.

ISSUE: The following Third Party OEM Software Applications **are not supported on the Windows 7** operating system:

- International ServiceMaxx (#31116)
- International Diamond Logic Builder (#31117)
- International Panel Cluster Fleet (#31129)
- Volvo/Mack Premium Tech Tool (#31114)

(Noregon Systems #31134) Downgrade to Windows XP Operating System

Until and when the Third Party OEM Software Applications listed above support Windows 7, any order for a Noregon Systems JPRO Fleet Service Kit that includes any of the four Third Party OEM Software applications listed above must include #31134 to downgrade the computers operating system to XP.

The #31134 is not required for Fleet Service Kits that do not include any of the four Third Party OEM Software Applications listed above.

Note: JPRO Fleet Service software supports both the Windows 7 and XP operating systems.

(Noregon Systems #40106) Set-Up, Installation & Testing for Customer Supplied Computer

If a computer is supplied by customer to Noregon Systems for installation of any of the four OEM Third Party Software Applications listed above and has the Windows 7 operating system, the order must include both the #31134 and #40106.

Note: Installation of a new operating system on customer supplied computer will **delete any and all software applications or data previously installed** on the computer. The customer must submit a Noregon PC Configuration Consent Form along with order, attached with this notification.

CONTACT INFORMATION

Noregon Systems Technical Support Line: (336) 970-5567

If you have any sales related questions, please call either:

- West of Mississippi River -**Sean Miller**- Western Regional Sales Director (785) 331-6310
- East of Mississippi River- **Matt McKegney**- Eastern Regional Sales Director (704) 661-8692

Thank you,

A handwritten signature in black ink that reads 'Greg E. Reimmuth'.

Greg E. Reimmuth
Vice President of Sales & Marketing
JPRO Fleet Products
Noregon Systems